

END USER LICENSE AGREEMENT

IMPORTANT: PLEASE READ THIS END USER LICENSE AGREEMENT ("LICENSE AGREEMENT") CAREFULLY BEFORE INSTALLING OR USING THE SOFTWARE. THE SOFTWARE IS COPYRIGHTED AND LICENSED (NOT SOLD). BY INSTALLING OR USING THE SOFTWARE, YOU, INDIVIDUALLY AND ON BEHALF OF THE ENTITY WHICH WILL USE THE SOFTWARE ("YOU" OR "YOUR"), ARE ACCEPTING AND AGREEING TO BE BOUND BY THE TERMS OF THIS LICENSE AGREEMENT. EXCEPT TO THE EXTENT THE SOFTWARE IS SUBJECT TO A SEPARATE WRITTEN SOFTWARE LICENSE AGREEMENT BETWEEN YOU AND TUNGSTEN, THIS LICENSE AGREEMENT WILL SUPERSEDE ANY AND ALL LICENSE AGREEMENTS GOVERNING ANY LICENSES OF THE SOFTWARE PREVIOUSLY GRANTED BY TUNGSTEN (AND ITS PREDECESSORS IN INTEREST) TO YOU.

1. Software License Grant.

(a) **License Grant.** Subject to Your acceptance of the terms and conditions of this License Agreement and conditional on payment of all required fees, Tungsten Automation Schweiz AG, Grundstrasse 14, 6343 Rotkreuz, Switzerland ("Tungsten" or "Kofax") grants You a non-exclusive nontransferable licenses to use the Software, including any upgrades and new version releases that may be provided to You from time to time (as and when available as part of Tungsten's Software Maintenance and Support program), for Your internal use in object code form only and as otherwise provided in this License Agreement. Your licenses allow You to use the Software only for the purposes (production, evaluation, testing, demonstration, disaster recovery) and for the duration and extent whether perpetual or for a term, for which You have paid the appropriate license fees, as specified in and evidenced by one or more valid order documents (a "Sales Order") between You and Tungsten or between You and an authorized Tungsten reseller or distributor identifying the specific software products licensed (the "Software"). Your use of the Software is further subject to the limitations on use of the Software, such as term limitations, volume limitations or concurrent client module use limitations as may be specified in the Sales Order, usage restrictions as may be described in the product documentation for the Software, and any other limitations as may be specified in the then current licensing policies for the Software. You agree to exercise the same level of care against unauthorized use by, or disclosure to, third parties as You use with respect to Your own proprietary information of comparable importance, provided that in no event will You use less than reasonable care. If You are licensing the Software on a term basis, following the expiration of the initial term of a license, the license will renew and extend for additional consecutive three (3) years' renewal terms in accordance with the terms and conditions of this License Agreement unless either Tungsten or You provides the other written notice of the non-renewal of the license at least thirty (30) days prior to the end of the then current term. The license fees for the renewal terms will be at Tungsten's then current pricing, which will be made available. In the event You allow a term based license to lapse for whatever reason, and You subsequently wishes to reinstate, You will (a) pay a reinstatement fee equal to the sum of the amount You would have paid had You not allowed the license to lapse, and an amount equal to one additional year of license fees, and (b) apply all upgrades, enhancements and new releases to the Software needed to bring Your Software current with Tungsten's most current supported version of the Software.

(b) **Restrictions.** You will use the Software only for Your internal business purposes and only for Your direct benefit, and You will not attempt to use the Software, or any portion thereof, in excess of its licensed capacity. You will neither permit nor permit any third party to (i) reverse engineer, decompile, disassemble, decrypt, re-engineer, reverse assemble, reverse compile or otherwise translate or create, attempt to create the source code of the Software or perform any process intended to determine the source code for the Software, or (ii) modify, enhance or create derivative works based upon the Software or otherwise change the Software. You assign to Tungsten all rights to any modification, enhancement, derivative work or other improvement to the Software developed by You, whether with or without the consent of Tungsten, which will become the exclusive property of Tungsten; Tungsten shall have no duty to pay for any such assignment.

(c) **U.S. Government Entities.** If You are a U.S. Government entity, then Your use, duplication or disclosure of the Software is subject to the following restricted rights clause: The Software is a "Commercial Item," as that term is defined in 48 C.F.R. §2.101, consisting of "commercial computer Licensed Software" and "computer software documentation," as such terms are used in 48 C.F.R. §252.227-7014(a)(1) and 48 C.F.R. §252.227-7014(a)(5), respectively, and used in 48 C.F.R. §12.212 and 48 C.F.R. §227.7202, as applicable, and all as amended from time to time. Consistent with 48 C.F.R. §12.212 and 48 C.F.R. §227.7202-1 through 227.7202-4, and other relevant sections of the Code of Federal Regulations, as applicable, and all as amended from time to time, all U.S. Government entities license the Software (i) only as Commercial Items, and (ii) with only the rights explicitly set forth in this License Agreement and the Sales Order.

(d) **Third Party Software.** Any portion of the Software that constitutes third party software, including software provided under a public license, is licensed to You subject to the terms and conditions of the software license agreements accompanying such third party software, or as set forth in the thirdpartylicenses.txt file accompanying the Software.

2. **Copy of Software.** You may make one copy of the Software in machine-readable form for the purpose of backup in the event the installers or executables are damaged or destroyed; provided, that any backup copy of the Software must include all copyright, trademark, and other proprietary notices contained on the original.

3. **Software Maintenance and Support, Software Reconfiguration.** If You purchase Software Maintenance and Support for the Software, the Software Maintenance and Support will be provided as described in Tungsten's then current Software Maintenance

and Support Agreement, Software Lifecycle Policy and Product Release and Sunset Schedules, available upon request, each as may be modified from time to time and which are incorporated herein by this reference. If You are active and current on Software Maintenance and Support, You may request reconfigurations of the Software subject to Your payment of Tungsten's then current standard rates for such reconfigurations. Tungsten will have no liability to You arising from or related to the cessation of Software Maintenance and Support, whether from Your failure to timely renew Software Maintenance and Support or otherwise. If You are permitted by Tungsten to reinstate Software Maintenance and Support following expiration of the Software Maintenance and Support for whatever reason, You will (a) pay a reinstatement fee equal to the sum of the current annual Software Maintenance and Support fees, any unpaid Software Maintenance and Support fees from the date of expiration to the date of reinstatement, and an amount equal to one additional year of Software Maintenance and Support fees, and (b) apply all upgrades, enhancements and new releases to the Software needed to bring Your Software current with Tungsten's most current supported version of the Software. Following the expiration of the initial term of the Software Maintenance and Support, the Software Maintenance and Support will renew for additional consecutive three (3) year renewal terms upon the terms and conditions of the then current Software Maintenance and Support Agreement unless either Tungsten or You provides the other written notice of the non-renewal of the Software Maintenance and Support for all of the Software at least thirty (30) days prior to the end of the then current Software Maintenance and Support term. Software Maintenance and Support pricing for the renewal terms will be as specified by Tungsten.

4. Intellectual Property. You acknowledge and agree that (i) the Software is licensed and not sold, (ii) by accepting the licenses set forth in this License Agreement, You acquire only the right to use the Software in accordance with the terms of this License Agreement, and that Tungsten and/or its licensors will retain all rights, title, interest, including all associated patent, copyright, trademark, trade dress, trade secret, other proprietary rights in and to the Software and all proprietary documentation, software, configurations, techniques, know how, tools and processes used by Tungsten and/or developed by Tungsten in providing Software Maintenance and Support and professional services for the Software, and/or in utilizing the Software or any tools associated with the Software, and (iii) the Software, including the source and object codes, logic and structure, constitute valuable trade secrets of Tungsten. You agree to secure and protect the Software with the same degree of care which You employ to protect Your own intellectual property of a similar nature, but in no event less than a reasonable standard of care.

5. Warranties.

(a) Warranties. Subject to the limitations stated below, Tungsten warrants to You, the original end user, that, for a period of ninety (90) days from the date the Software is made available to You, the Software, as delivered (a) will materially conform to Tungsten's then-current documentation for such Software, as delivered, and (b) does not contain any computer worms or viruses at the time of delivery. Tungsten further warrants that it has title to and/or the authority to grant the licence. Your exclusive remedy, and Tungsten's sole and exclusive obligation for Software warranty claims will be, at Tungsten's option, to provide a correction or a workaround for any reproducible errors or other noncompliance, the replacement of the non-conforming Software, hardware key, media and/or documentation, or a refund of the licence fees You paid for the affected Software, subject to Your return of the Software. Any replacement Software will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer.

(b) Limitations on Warranties. You must report all warranted problems to Tungsten in writing within the warranty period. The Software warranty is excluded if You have modified or altered the Software, installed, operated, repaired or maintained the Software other than in accordance with the then-current documentation for such Software, subjected the Software to misuse, negligence, or accident, or if the error reported by You cannot reasonably be reproduced. The warranties for the Software do not extend to, and Tungsten's will not have any obligation to remedy, any interference with or failure or degradation of the performance of the Software arising from or caused by (a) Your failure to meet and comply with Tungsten's specifications and requirements for implementation and/or execution of the Software, including as provided in the Software Maintenance and Support Agreement, (b) Your violation of any restrictions upon the use of the Software, including any use restrictions described in Tungsten's product documentation, (c) Your installation, of any other software, hardware, product or apparatus in Your application environment following the installation of the Software, or (d) any Software implementation, support or other services not provided by Tungsten.

(c) DISCLAIMER OF ADDITIONAL WARRANTIES. THE EXPRESS WARRANTIES ABOVE ARE IN LIEU OF ALL OTHER WARRANTIES, AND TUNGSTEN MAKES NO REPRESENTATIONS OR WARRANTIES RELATING TO THE SOFTWARE, EXPRESSED OR IMPLIED, EXCEPT AS EXPRESSLY PROVIDED HEREIN, AND EXPRESSLY DISCLAIMS TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW ANY AND ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, OR SKILL AND CARE. ANY IMPLIED WARRANTIES THAT BY LAW CANNOT BE DISCLAIMED ARE LIMITED IN DURATION TO THE GREATER OF (A) NINETY (90) DAYS FROM THE DATE OF THIS LICENSE AGREEMENT, OR (B) THE SHORTEST PERIOD PERMITTED BY LAW.

6. Intellectual Property Indemnification.

(a) Indemnification. Tungsten will indemnify and defend, at its own expense, any claim, suit or proceeding brought against You, the original end user, by a third party to the extent it is based upon a claim that Your use of the Software in the venue the Software is licensed to You originally and pursuant to this License Agreement infringes upon any patent, copyright or trade secret of a third party. If You comply with the provisions hereof, Tungsten will pay all damages, costs and expenses finally awarded to third parties against You in such action. If the Software is, or in Tungsten's opinion might be, held to infringe as set forth above, Tungsten may, at its

option (i) acquire the right for You to continue to use the Software upon the terms of this Agreement, (ii) modify the Software to avoid or correct the infringement, or (iii) replace the Software. If none of such alternatives are, in Tungsten's opinion, commercially reasonable, You will return the infringing Software to Tungsten, and Tungsten's sole liability, in addition to its obligation to pay awarded damages, costs and expenses as set forth above, will be to refund the license fees You paid to Tungsten hereunder, depreciated on a 3-year, straight-line basis.

(b) Limitations. The foregoing notwithstanding, Tungsten will have no liability for any claim of infringement arising as a result of (i) Your use of the Software in combination with any items not supplied by Tungsten, (ii) any modification of the Software by You or at Your request, (iii) use of other than the latest revision of the Software if use of the latest revision would avoid the infringement, (iv) use of the Software outside the scope of the granted licenses, in violation of the terms of this License Agreement or otherwise contrary to any use restrictions stated in Tungsten's product documentation, or (v) any other act or omission by You which is a breach by You of any term of this License Agreement.

(c) Conditions to Indemnification. Tungsten will have the sole right to control the defense of, and to settle or compromise, any claim of infringement concerning the Software, and Tungsten's indemnification obligations are conditioned upon You (i) giving Tungsten prompt written notice of any claim for which indemnity is sought, and (ii) fully cooperating in the defense or settlement of any such claim. Subject to the foregoing, however, You, at Your own expense, may participate, through its attorneys or otherwise, in the investigation, trial and defense of any such claim, demand or action and any appeal therefrom.

(d) Exclusive Remedy. The foregoing states Tungsten's entire liability and Your exclusive remedy concerning infringement of intellectual property rights, including but not limited to, patent, copyright and trade secret rights.

7. Limitation of Liability. TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT WILL EITHER PARTY BE LIABLE TO THE OTHER PARTY FOR LOSS OF PROFITS OR OTHER ECONOMIC LOSS, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR INCIDENTAL DAMAGES (INCLUDING WITHOUT LIMITATION ANY LOSS OF BUSINESS, PROFITS, REVENUE, GOODWILL, USE, OR DATA), EVEN IF SUCH PARTY HAS BEEN APPRISED OF THE LIKELIHOOD OF SUCH DAMAGES OCCURRING. THESE LIMITATIONS APPLY TO ALL CAUSES OF ACTION IN THE AGGREGATE, INCLUDING WITHOUT LIMITATION CAUSES OF ACTION ARISING OUT OF TERMINATION OF THIS LICENSE AGREEMENT, BREACH OF CONTRACT, BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY, MISREPRESENTATION, PRODUCT LIABILITY AND ANY OTHER TORTS. UNLESS PROHIBITED BY LAW, THE MAXIMUM AGGREGATE CUMULATIVE AMOUNT OF MONEY DAMAGES FOR WHICH EITHER PARTY MAY BE LIABLE UNDER THIS LICENSE AGREEMENT WILL BE LIMITED TO THE AMOUNTS ACTUALLY PAID OR PAYABLE BY YOU FOR THE AFFECTED SOFTWARE DURING THE EIGHTEEN (18) MONTHS PRECEDING A CLAIM. THIS SECTION WILL NOT APPLY, HOWEVER, TO MONEY DAMAGES TO THE EXTENT ARISING OUT OF A CLAIM OF A PARTY'S INFLICTION OF BODILY INJURY (INCLUDING DEATH), GROSS NEGLIGENCE, WILLFUL MISCONDUCT, BREACH OF CONFIDENTIALITY UNDER THIS LICENSE AGREEMENT OR YOUR BREACH OF THE LICENSE RESTRICTIONS OR YOUR PAYMENT OBLIGATIONS, EACH AS SET FORTH IN THIS LICENSE AGREEMENT OR THE SALES ORDER, AS THE CASE MAY BE SET FORTH IN THIS LICENSE AGREEMENT.

8. Trademarks. You recognize Tungsten's ownership in and title to all trademarks and/or service marks owned by Tungsten and set forth in the Software, including any and all common law and registered rights throughout the world (hereinafter the "Trademarks"). No right, license or interest in or to any of the Trademarks is granted hereunder, and You agree that You will assert no such right, license or interest with respect to such Trademarks. Furthermore, You will not contest the validity of any of the Trademarks, claim adversely to Tungsten any right, title or interest in and to the Trademarks and will not use, register, apply to register or aid a third party in registering the Trademarks during the term of this License Agreement or any time thereafter.

9. Term and Termination.

(a) Term. The term of this License Agreement and Your licenses of the Software will commence as of the first to occur of the date of Your acceptance of this License Agreement or the date the Software is made available to You, and will continue until the termination of the licenses or the expiration of the term of the licenses of the Software, unless earlier terminated as specified in a Sales Order or as provided below. Any other terms of this License Agreement or a Sales Order to the contrary notwithstanding, if You license the Software on a term basis, you are required to pay all license fees for the entirety of such term and You will not be excused from such payment notwithstanding Your surrender or other or termination of such licenses during such term.

(b) Termination. Tungsten may terminate this License Agreement (i) effective ten (10) days after written notice to You in the event that You fail to pay when due any fees for the Software as provided in a Sales Order, or (ii) effective thirty (30) days after written notice to You in the event that You breach any other material provision of this License Agreement and You do not cure such failure to pay or breach within such thirty (30) day period.

(c) Early Termination Charges. If Tungsten terminates any licenses pursuant to Your failure to pay any fees or other breach of this License Agreement, then You will pay Tungsten early termination charges in an amount equal to any unpaid fees for the remaining term of such licenses, plus the balance of any unpaid non-recurring charges associated with such licenses. You agree that the actual damages in the event of such termination would be difficult or impossible to ascertain, and that such termination charges are

intended, therefore, to establish liquidated damages for such early termination and are not intended as a penalty. To avoid doubt, nothing in this section prejudices other rights or remedies Tungsten may have.

(d) Rights and Obligations upon Termination or Expiration. Upon termination of this License Agreement, all rights granted to You hereunder will immediately cease and You will (i) immediately discontinue all use of the Software, (ii) destroy all copies of the Software and user documentation, and (iii) provide Tungsten reasonable evidence of Your discontinuance of use and destruction of the Software and user documentation. Termination of this License Agreement for any reason will not excuse Your obligation to pay in full any and all amounts due for the Software, nor will termination result in a refund of any fees paid by You for the Software.

(e) Continuing Obligations. The terms and conditions in this License Agreement that by their nature and context are intended to survive any termination of this License Agreement, including, without limitation, Sections 4 (Intellectual Property), 6 (Intellectual Property Indemnification), 7 (Limitation of Liability), 8 (Trademarks), 9 (Term and Termination), 10 (Confidentiality and Nondisclosure), 11 (Audit), and 12 (Miscellaneous), will survive such termination of this License Agreement for any reason and will be fully enforceable thereafter.

10. Confidentiality and Nondisclosure.

(a) Confidentiality and Nondisclosure. Tungsten will maintain the confidentiality of, and agrees to use the same care to prevent disclosure of, Your confidential information as it employs to avoid disclosure, publication or dissemination of its own information of a similar nature, but in no event less than a reasonable standard of care. Tungsten, however, may disclose confidential information to its employees, directors, officers, affiliates, agents, subcontractors, attorneys, accountants or professional advisors, who have a need to have access to the confidential information in providing the Subscription Services.

(b) Exclusion. Confidential information will not include information that (a) is or becomes publicly available other than through Tungsten, (b) is in Tungsten's possession at the time of disclosure by You to Tungsten, (c) is acquired by Tungsten from a third party, who provides the information without breaching any express or implied obligations or duties to You, (d) is disclosed by Tungsten with Your prior written consent, (e) is independently developed by Tungsten without reference to confidential information, or (f) is disclosed in response to a valid order, or request of a court or other governmental body; provided, however, that unless prohibited by law or regulation, Tungsten will first give You notice of any such order, inquiry or request so that You may seek an appropriate protective order.

11. Audit. The Software may include a telemetry feature to collect and remit to Tungsten data reflecting Your use of the Software. In the absence of such feature, You, from time to time upon Tungsten's request, will provide Tungsten access to Your servers upon which the Software runs to allow Tungsten to collect data reflecting the Your use of the Software. Furthermore, not more than once during each calendar year during the term of this License Agreement and once during the one (1) year period following the termination of this License Agreement, Tungsten may request by written notice Your currently available records regarding the use of the Software and You will provide Tungsten with such records within thirty (30) days from such request. If Tungsten does not receive the records reasonably necessary to assess Your compliance with the terms of the License Agreement or if You disputes the findings of an assessment of such records, then Tungsten, upon thirty (30) days written notice to You may enter upon Your premises during Your regular business hours to audit Your use of the Software. You agree to cooperate with Tungsten's audit and provide reasonable assistance and access to Your systems and information. If Tungsten discovers that You have exceeded any limitations upon Your rights to use the Software, including, without limitation, volume limitations, limitation to a specific type of function or transaction, or other use limitations, Tungsten will provide You written notice of such excess or unauthorized usage, and You will pay Tungsten within thirty (30) days of such notice an amount equal to the sum of (a) the license fees and associated maintenance and support fees for the additional licenses necessary to license such excess or unlicensed use of the Software at Tungsten's list pricing, (b) a fee, as reasonable determined by Tungsten, compensating Tungsten for Your excess or unauthorized use of the Software, (c) interest on such fees from the date such additional fees should have been paid at the rate of twelve percent (12%) per annum, or the maximum interest rate permitted by law, whichever is lower, and (d) if Your excess or unlicensed use of the Software exceeds 105% of the licensed use of the Software, all costs and expenses incurred by Tungsten in conducting any such audit. If You fails to pay such amounts within thirty (30) days of notification of such amounts, each as described above, Tungsten may immediately terminate this License Agreement, Your licenses of the Software, and any software maintenance and support of the Software. You will be responsible for all of Your costs incurred in cooperating with any such audit.

12. Miscellaneous.

(a) Notices. All notices, demands or other communications under this License Agreement must be in writing and reference this License Agreement, and will be deemed effectively delivered to the party when delivered at the address for such party as last provided to the other, subject to modification by giving notice as provided herein. Notices may be delivered: (a) by email using a method that positively establishes receipt of the email by the recipient; (b) by personal, same or next day delivery; or (c) by commercial overnight courier with written verification of delivery. All notices so given will be deemed given upon the earlier of receipt or three (3) days after dispatch.

(b) Governing Law; Place of Venue. This License Agreement will be construed and governed in accordance with the laws of Switzerland, without regard to any rules of conflicts or choice of law provisions that would require the application of the laws of any

other jurisdiction. The parties hereby submit to the exclusive jurisdiction and venue of the courts of Rotkreuz, Switzerland for any action or legal proceeding related to or arising under this License Agreement and waive any objections based on *forum non conveniens*; provided, however, that if for any reason said court does not have jurisdiction over the matter or a party, then Tungsten may elect to commence any such action or proceeding in any court having jurisdiction over You. In each case, this License Agreement will be construed and enforced without regard to the United Nations Convention on the International Sale of Goods.

(c) Severability. If any one or more of the provisions of this License Agreement is determined to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of any of the remaining provisions or portions thereof will not be affected or impaired thereby and will nevertheless be binding between the parties. In the event any provision of this License Agreement is found to be invalid, illegal, or unenforceable, the parties will modify that provision in a manner that gives effect to the intent of the parties in entering into the License Agreement.

(d) Non-Transferability/Assignment Restrictions. Without Tungsten's prior written consent, You are restricted from assigning, sublicensing or otherwise transferring the license granted hereunder for the Software to any other person or entity, including pursuant to Your merger or consolidation with another entity, or further by any assignment or transfer by operation of law. Any such assignment, sublicense or transfer absent Tungsten's prior written consent will be void and of no force or effect and will cause the immediate termination of this License Agreement.

(e) Waiver or Delay. No failure to exercise or delay by a party in exercising any right, power, or remedy under this License Agreement operates as a waiver of such right, power, or remedy. A single or partial exercise of any right, power, or remedy does not preclude any other or further exercise of that or any other right, power, or remedy. A waiver is not valid or binding on the party granting the waiver unless made in writing.

(f) Export Laws. The Software is subject to United States export control jurisdiction, and may not be shipped, transferred, re-exported to any country or recipient, or used for any purpose prohibited by any applicable international and national laws that apply to the Software, including the U.S. Export Administration Regulations as well as end-user, end-use, and destination restrictions issued by the United States and other governments. You will not export or re-export the Software without first obtaining the appropriate U.S. or foreign government export licenses.

(g) Entire Agreement. This License Agreement (including the Tungsten Licensing Policies) constitutes the entire understanding and agreement between the parties with respect to the subject matter of this License Agreement and supersedes all previous agreements and communications between the parties concerning such subject matter. No modifications may be made to this License Agreement except in writing, signed by both parties, and any terms in Your purchase order or other purchasing documents provided by You which conflict with or are in addition to the terms of this License Agreement will not operate to modify or amend the terms of this License Agreement, any Sales Order, or other terms or pricing conditions provided in a quotation provided by Tungsten for the Software..

(h) Benefit of Agreement. This License Agreement will bind and inure to the benefit of the parties and their respective permitted successors and assigns.

(i) Cumulative Remedies. Except as otherwise provided in this License Agreement, all remedies of the parties hereunder are non-exclusive and are in addition to all other available legal and equitable remedies.

(j) Force Majeure. Neither party will be liable or deemed to be in default for any delay or failure in performance under this License Agreement (except for payment obligations) resulting, directly or indirectly, from acts of God, civil or military authority, acts of the public enemy, war, riots, civil disturbances, insurrections, accidents, fire, explosions, earthquakes, floods, the elements, strikes, labor disputes or any causes beyond its reasonable control; provided that the party failing to perform in any such event will promptly resume or remedy, as the case may be, the performance of its obligations hereunder as soon as practicable.

(k) Construction of Agreement. Each party acknowledges that it has had the opportunity to review this License Agreement with legal counsel of its choice and agrees that in the event that this License Agreement or any other documents delivered in connection with the transactions contemplated by this License Agreement contain any ambiguity, such ambiguity will not be construed or interpreted against the drafting party. The titles and headings herein are for reference purposes only and will not in any manner limit the construction of this License Agreement, which will be considered as a whole.

(l) Choice of Language. The original of this License Agreement has been written in English, which will be the controlling language in all respects. Any translations into any other language are for reference only and will have no legal or other effect.

(m) Personal Data; Consent to Process and Transfer. You agree to comply with all applicable laws and regulations which may govern Your use of the Software, including, but not limited to, laws pertaining to the collection, use and disclosure of personal data and to the transfer of personal data over state or other jurisdictional lines. You agree that Tungsten, its affiliates, and agents may collect and use information You provide in relation to any support services performed with respect to the Software and requested by You. Tungsten agrees not to use this information in a form that personally identifies You, except to the extent necessary to provide such services. You agree that Tungsten may transfer Your information to the United States or other countries for use in accordance with this Section. In case Tungsten processes Your personal data, as a data processor within the meaning of the General Data Protection Regulation (EU) 2016/679, in the context of Your use of the Software, the Tungsten's Data Processing Addendum applies.

(n) Anonymized Data. Tungsten may remotely collect, modify, use, disclose and retain anonymized data and information generated from or based on Your use of the Software and from Tungsten's provision of services to You. Tungsten will own such data and information, and its rights to use, disclose and retain such anonymized data and information will survive the expiry or termination of this License Agreement and the Licenses.

(o) Generative AI Created Content. The Software may utilize generative artificial intelligence (AI) technology and tools to allow Customer to create processes and content. Any such AI generated processes or content may result in or contain inaccuracies, omissions, errors or unsuitable or inappropriate content. Tungsten makes no representation or warranty regarding the accuracy, completeness, validity, reliability, suitability and/or appropriateness of such Customer created processes or content, and Customer is responsible for independently verifying the accuracy, completeness, validity, reliability, suitability and appropriateness of such processes and content. Tungsten will not be liable to Customer or to any third party for any liabilities, damages, losses, penalties, costs or expenses suffered by Customer or any third party arising from any inaccuracy, incompleteness, invalidity reliability, suitability and/or appropriateness of such processes and content.