

CASE STUDY



DEVRO

# Kofax AP Agility Delivers Global Visibility, Real-time Reporting and Efficiency to AP Shared Services

Devro employs over 2,000 people, sells products in over 100 countries, and has manufacturing sites in the USA, the Netherlands, the UK, China, Czech Republic and Australia. As a global manufacturer, Devro wanted to gain overall visibility of Accounts Payable operations across its international sites, standardize processes, and increase the quality of management information. The company processes 50,000 invoices each year and the existing process for invoice handling was inefficient and lacked visibility. Working with Embrace Digital, Devro leveraged Kofax AP Agility® to automate its Accounts Payable operations.

**KOFAX**

**Improved**  
Visibility and Efficiency  
in AP Operations

*Work Like Tomorrow.™*



“

Reporting and ownership is now driven from the front end of the system. We have a lot more control over the process and achieved great efficiencies alongside compliance and standardization.

”

Graeme Barton, P2P Implementation  
& Stabilization Partner



## ABOUT DEVRO

Devro is one of the world's leading suppliers of collagen casings for food, used by customers in the production of a wide variety of sausages and other meat products.

## EMBRACE DIGITAL

### ABOUT EMBRACE DIGITAL

Embrace Digital, a Kofax Gold Partner, is a technology-focused consultancy and services provider, providing business efficiencies through process automation. The Embrace Digital team is highly experienced in delivering cutting edge capture, automation and workflow solutions; from one-off departmental projects to strategic enterprise-wide deployments across geographically dispersed elite global organizations.

### REQUIREMENTS

- Integration into JD Edwards
- Multi-entity to support all areas of the business
- Multi-language and multi-currency
- Ability to handle different VAT requirements
- 3-way matching (invoice, PO, goods receipt)

### BENEFITS

- KPIs and Reporting
- Improved Efficiency and Visibility
- Faster Processing
- Compliant and Standardized Process

## Challenge

Devro recognized a need to change; its existing process for invoice matching and approval was manual and differed across each one of its business entities. It was difficult to track and trace invoice flow within the organization and the system required a high level of intervention from the Accounts Payable team to resolve queries, sometimes across differing time-zones. Invoice data was manually entered in JD Edwards green screens and the



**The solution has been very well received, not just within Accounts Payable and the SSC, but across the business. End users have told us that it is intuitive to use. Communication around approval of invoices is good and we can see the invoice journey seamlessly.**



**Graeme Barton, P2P Implementation & Stabilization Partner**

process for invoice approval across the wider business needed improvement. A lack of transparency meant that reporting across the global AP function was difficult, inconsistent, and time-consuming.

Devro took the decision to establish Shared Service Centers (SSC) at its Head Office in Scotland and in its operation in the Czech Republic, incorporating IT, HR, Accounts Payable (AP) and Financial Reporting operations.

Unifying AP activity across the centers provided Devro with the opportunity to automate the AP process. This would improve the efficiency of invoice entry, matching and approval, to reduce costs and improve productivity, whilst providing much-needed visibility and real-time reporting.

## Approach

Devro investigated and trialled several potential solutions before selecting a Kofax solution delivered by Embrace Digital. Devro required an automated solution that would scale for use within its SSC environment and would act as a central point of control and reporting for the global business. Automated three-way matching, the capability to handle multiple currencies, languages, and VAT differences, and integrate seamlessly into the existing JD Edwards solution, were essential factors.

Embrace Digital worked alongside Devro to understand the company's existing processes and to build detailed requirements based on the SSC model. Understanding the requirements and nuances of Devro's process, Embrace Digital recommended Kofax AP Agility to best meet the requirements.

## Solution

The first phase of the project saw Devro transfer Accounts Payable operations into their Head Office (Moodiesburn) from their two sites in Scotland, plus Australia and the US.

Embrace Digital deployed Kofax AP Agility to provide a compliant, standardized and efficient process for the AP Shared Service. Devro receives the majority of its 50,000 invoices per annum via PDF with a small proportion still received on paper. The new system digitizes these invoices from a variety of formats, accurately extracts business information and automatically verifies and matches invoice data. This has removed the manual burden of data entry and means that invoices can be easily traced from the moment they enter the business. Automated invoice workflows route

successfully matched invoices direct to the company's JD Edwards system, with exceptions entering a pre-agreed and compliant workflow for additional validation and approval.

Non-PO invoices requiring approval are routed directly to approvers within the business, where invoices can be viewed and actioned, speeding up invoice approval times and creating a seamless and fully transparent path.

Detailed reports and dashboards provide immediate access to invoice processing, supplier performance and business spend management, and the ability to track KPIs to continually improve processes and identify bottlenecks.

The company has completed the second phase of the project operationalizing Kofax AP Agility for the Czech Republic element of its business while fulfilling the requirement to process all AP activity in either of the Shared Service Centers.

[Learn more about Kofax AP Agility](#)



The main benefit has to be the visibility we now have across the organization. We have access to real-time management information and KPIs which allow us to identify themes for continuous improvement, and we have visibility to oversee the entire process, ensuring adherence to our standards and working practices.

Alan Ronald, Head of Global Business Services



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